

# AxisDorado TELUS Distributor Program Privacy Policy

Effective Date: February 25, 2025

## 1. Introduction

AxisDorado Inc. ("AxisDorado," "we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard information in connection with the TELUS Distributor Program. By participating in the program, you agree to the terms outlined in this policy.

## 2. Data Roles & Responsibilities

- TELUS is the data controller for consumer information under its own privacy policy which can be found at [telus.com/privacy](https://telus.com/privacy).
- AxisDorado acts as a data processor/service provider for TELUS, handling consumer data in compliance with TELUS's data security and privacy obligations.
- AxisDorado is the data controller for information collected from distributors and ensures compliance with applicable privacy laws.

## 3. Information We Collect

AxisDorado collects and processes the following personal information from distributors:

- Contact details (name, email, phone number, address)
- Business-related information (business name, tax details, etc.)
- Banking information (for direct deposit payments)
- Identification details as required for compliance

## 4. How We Use Your Information

We collect and use distributor information to:

- Facilitate participation in the TELUS Distributor Program
- Process commissions and payments (including direct deposits, which are strictly used for payment purposes only)
- Ensure compliance with contractual and regulatory obligations
- Provide support, training, and updates related to the program
- Prevent fraud and ensure security

## 5. Data Sharing & Compliance

- AxisDorado does not sell distributor information.
- We may share necessary data with TELUS to fulfill program obligations.
- Any data obligations placed on AxisDorado under the TELUS agreement will be flowed down to distributors, ensuring compliance with TELUS's privacy and security requirements.
- We implement strict security measures to protect personal data and comply with all applicable laws.

## 6. Security & Retention

AxisDorado employs industry-standard security protocols to safeguard personal data. Distributor information is retained only as long as necessary to fulfill program obligations, meet legal requirements, and process payments.

#### **7. Your Rights & Contact Information**

Distributors may access, update, or request the deletion of their personal data by contacting us at distributor@telus.com. Any questions regarding this Privacy Policy can also be directed to this email.

#### **8. Changes to This Policy**

AxisDorado reserves the right to update this Privacy Policy as needed to reflect changes in laws, regulatory requirements, or business operations. Any updates will be communicated via our website or direct notification. The new version will become effective on the date it's posted, which will be listed at the top of the page as the new Effective Date.

By participating in the TELUS Distributor Program, you acknowledge and agree to the terms outlined in this Privacy Policy.